

**Santa Monica Boulevard Transit Parkway Project
Questions & Responses from September 18, 2003 Community Meeting**

Issue	Questions and Recommendations (R)	Response
Traffic	How do you control traffic as you drive into Beverly Hills?	The City Department of Transportation developed cross-over roadways to provide motorists with the ability to travel east on Santa Monica Boulevard and get to the existing Big and Little Santa Monica Boulevards as you approach Beverly Hills. Large guide signs will be installed east of Century Park East to move motorists into the proper lane to reach Big and Little Santa Monica Boulevards and a traffic signal will be installed at the cross-over location to control the cross-over moves.
Pedestrian	The traffic light at Beverly Glen is not long enough. Can this be adjusted to give pedestrians more time to cross?	That signal has been adjusted and will continue to be monitored for safety measures.
Schedule	Are we on schedule?	Our projections are to complete the job as planned, by August 2005.
	When will the contractor be paving the median?	Paving is scheduled for Monday, November 3 rd , and will last approximately eight working days.

		Striping and signal installation is scheduled for early 2004.
	When will cars be allowed to drive in the median and how many lanes will there be?	The median will be open to traffic early 2004.
	When are you going to pave potholes?	We are currently scheduling the Bureau of Street Services to address potholes.
Community Outreach	When you do the Open House format can you do one sit down presentation?	Yes we will schedule at least one sit down presentation during the Open House format.
	Can you update the traffic hot line earlier, at or before 7:30AM?	The hotline is normally updated by 8 AM daily. The time may occasionally vary due to the contractor's changing work schedule, as new information is received or conditions change.

Miscellaneous	My water pressure is down. I live at Ensley. Can you tell me if this is related to your work?	This problem does not appear to be related to the project but if the problem persists please contact our field office at 310-785-2300 and we will request that DWP investigate.
	The sidewalks are treacherous to walk on, who can I call to make repairs or will these be made by this project?	Some of the sidewalks will be replaced as part of this project. If there is a hazard on Big or Little Santa Monica Blvd., please contact our field office first at 310-785-2300, before calling BSS. For sidewalk repair outside the project area, call the Department of Public Works Bureau of Street Services (800) 996-2489
	Who can I call for sidewalk cleaning?	The Department of Public Works Bureau of Street Services—(800) 996-2489.

October 30, 2003