

Santa Monica Boulevard Transit Parkway Project Questions & Responses from May 22, 2003 Business Meeting

Issue	Questions and Recommendations	Response
Public Notices	<p>How much of an advance notice are you giving on closures?</p> <p>R) Please send out a memo 48 hours in advance showing when and where work is occurring.</p>	<p>We will issue construction notices in person, by e-mail, fax and by posting on web site. The goal is to get these out 48 hours in advance of work.</p> <p>The two week look ahead that is being produce by the public affairs team gives a good overview of the type work that is upcoming, the hours that crews will be working, locations of work and duration. Please review these regularly to give you the best advance notice of upcoming work. Construction notices will provide more detail and supplement this two week schedule.</p>
	<p>Are you able to project more than one week ahead?</p>	<p>Yes, we are now producing two week look ahead schedules. These are updated on a weekly basis and are distributed via e-mail and posted on the web site at www.smbld.org by Tuesday of each week.</p>
Construction	<p>What are the hours that crews will be working?</p>	<p>Excel's Paving crews work from 6:00 AM to 3:00 PM. Excel's sewer construction contractor will perform his work at night at Beverly Glen. The LADWP Water construction crew currently works overnight from 6:00 PM to 6:00 AM and will soon add a second crew which will extend their working hours to 3:00 PM. LADWP Power has crews working from 6:00 AM to 6:00 PM on Saturdays.</p>
	<p>Will there be an interruption to water services? R) Please do this work at night or on Sunday, not during work hours Monday through Saturday.</p>	<p>The LADWP Water construction crew has agreed to interrupt water service only between the hours of midnight to 4:00 AM when necessary to minimize impact to the customers.</p>
	<p>What will happen on Little Santa Monica from Wilshire to Moreno?</p>	<p>The segment of LSMBL from Wilshire to Moreno is in the City of Beverly Hills. No work will take place in this segment. Drivers will likely see</p>

		“construction ahead” signs in this area.
	Is DWP doing their own digging or is this part of the contractor’s job?	LADWP is doing their own digging. Their work is completely independent although the contractor is required to coordinate with LADWP to minimize impact on all parties including the public.
Traffic	I’m concerned about rush hour at Overland. What work is occurring at Overland and for how long?	Currently the contractor is installing a stormdrain maintenance hole at the Overland intersection. The intersection at Overland will remain open with the exception of perhaps two days when the upper rings of the maintenance hole are installed. At that time, traffic will still be allowed to move through the intersection. The intersection will be fully open for the afternoon rush hour.
	How does a customer get into a business within a closed area?	Access to all businesses will be maintained within the closed area. Access to driveways will be maintained. Temporary sidewalks will be used when necessary for pedestrian access.
	What’s the duration of the closure from Sepulveda to Veteran on Little Santa Monica?	The closure between Sepulveda and Veteran is due to LADWP Water system installation. The work in that area can be expected to be underway through the month of June 2003.
Public Relations	What is the purpose of the business directory?	The business directory is a marketing tool for businesses impacted by construction. It will list basic information about your business and will be distributed by the outreach staff at events, meetings and placed at information kiosks.
	I’m concerned about your community outreach. Some of us are not getting notices. It’s too much work to go on line.	We are in the process of updating our database. If you are not receiving regular notices either by US mail, email or fax, please let us know. We also need to know your preferred method of notification. We will have our mailing list available at upcoming Briefings for review. If you ever have questions or comments, you may always call our 24-hour hotline at 800-913-877 or our Field Office at (310) 785-2300 ext. 201 for Tonya Durrell.