

**Santa Monica Boulevard Transit Parkway Project  
Community Meeting on August 21, 2003**

	<b>Question or Comment</b>	<b>Response</b>
<b>Noise</b>	I live on Parnell St. and after hours construction is occurring around 11 PM, 12 midnight, and around 4 AM on Saturdays, why so late? Will it still go on next year?	LADWP works overnight to avoid causing congestion during the day. LADWP will still be on the job through March 2004. The City of LA inspection team monitors the noise and is on call. Please call 1-800-913-877 for assistance.
	What is the recourse if this Police Commission Law is not respected? Who do we report the noise violation to? (C) Noise is too loud, but I understand work has to be done.	The inspection team is available 24-hours when work is ongoing. If noise is excessive the work will be shutdown. Call 1-800-913-8777 to reach inspectors on call.
	(C) Please recognize that in order for the construction updates to be helpful, they should indicate that the noise level will be high on specific dates. Then the residents would be aware and prepared.	We will start including potential noise impacts in the notices along with traffic impacts.
	Distribute flyers to area when high noise level work will take place. Extend your current distribution radius. (R)) I am in the direct zone of noise and I am not receiving noise notices for night work from your canvassing.	Flyers are distributed one block into residential zones when noise due to work is expected. If you are not receiving the construction notices please contact our office at 310-785-2300.

<p>Traffic</p>	<p>Not just noise notices should be sent out, but traffic as well. I was on Beverly Glen towards Santa Monica Blvd and traffic was completely stopped. I expected to see work, but no major construction was going on (small detail work). Equipment was parked and blocking space. That should not stop traffic at 5pm; choose another time. I believe traffic officers would make a difference.</p>	<p>Construction work should normally be completed by 3 PM except if the contractor experiences a problem that needs to be resolved that day. If you should see this situation where equipment is stored in the roadway and no work is being done, please contact the Santa Monica Blvd. Project Office at 310-785-2300 and indicate the location and time the problem occurred. City staff will investigate and try to resolve the situation.</p>
	<p>If there was some thought of the inconvenience of the small streets, you would divert to Century West. It has four lanes.</p>	<p>It is intended that Santa Monica Blvd. traffic not be diverted to the residential streets. The City uses various methods of advising the public to use certain major streets including early warnings for commuters through the traffic hot line and changeable message signs. In addition, some construction work is performed at night to eliminate construction work during the day on Santa Monica Blvd.</p>
	<p>Violators should be fined for not respecting traffic barriers.</p>	<p>We work closely with local law enforcement. You can contact LAPD directly for specific complaints or contact our field office and we will report to LAPD.</p>
	<p>Police decoy car should be put where it does not interfere with traffic.</p>	<p>Police decoy cars are being placed on residential streets in locations that do not interfere with traffic and are intended to modify driver behavior to drive at the speed limit.</p>

Parking	What is the most effective way to deal with the parked busses and mobile homes that use to park on Santa Monica Blvd and are now parking on the neighborhood streets around Missouri and Little Santa Monica Blvd.	Report the busses and mobile homes to DOT's Western Parking Enforcement at (310) 312-3500 because vehicles cannot park at one location for more than 72 hours.
Community Relations – Public Information Effort	Everyone is different so please create a hot line number so people could call and know for the up-to-date information that day. Post the phone number in key areas like the traffic radio signs.	A daily traffic hot line has been set up and is active. It is updated daily with new traffic information including lane closures and night work. Because no work is being done on the lanes of traffic during the holiday moratorium (Nov. 15 – Jan. 2) the line will not be updated until the moratorium period ends.
	The phone line would not do anything for me and I prefer a radio station for traffic updates, i.e. a sign with information to tune to am station for info.	We will research the feasibility of this request and implement if possible.
	The idea of the website was to warn. Then each job description should give more detail. Website should be updated more often. Information and pictures are old. We are doing main line water work, does not tell me what problems we may encounter (i.e. noise, traffic). Before the work started it did work, not it has to be more detailed.	The web site is updated regularly. The construction impacts to traffic are identified through the two week notice, the traffic update line, the changeable message signs and standard road signage. Individual construction notices are also posted and distributed as required by the construction. To date, 18 special notices have been posted and or distributed.

Pedestrian	I attended the open house. I walked there on the north side of Santa Monica Blvd. I was terrified. The light is too short, cars obstruct pedestrians. Re-arrange pedestrian cross walks. It is hazardous for people like the woman I met there with her stroller. The median is too small. I will not walk until it is safe.	Construction was actively taking place at this location. The contractor and the City are working together to make all walking paths, through the construction area, safe for pedestrians.
	At Beverly Glen and Santa Monica there is not enough room for people to walk together (no more than 4 or 6 people). Widen crosswalk and median, there is not enough walking path.	The crosswalk is wide enough to handle pedestrians and it is very rare that 4 to 6 people are using the crosswalk at the same time.
Graffiti	Thank you for responding to graffiti on minutes. Construction barricades should be monitored by construction crew. They should report new graffiti to remove as soon as possible.	The City's inspection team is monitoring and addressing graffiti and the conditions of the barricades daily.
	Electronic message boards- What are the chances to get more?	There are currently four message boards on the job site. The City will use these to notify east-west and north-south traffic of upcoming closure and traffic detours.
Design	Consider pedestrian bridges to go over street.	Pedestrian bridges are beyond the scope of this project.

Schedule	When can we celebrate the removal of the wires (overhead lines) from the view of our skyline?	The overhead wires are likely to be removed in the Spring of 2004.
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December 3, 2003